

BETTER BONA FURNITURE PRODUCT CARE GUIDE



CONGRATULATIONS ON YOUR PURCHASE OF NEW BETTER BONA FURNITURE.

WE PROVIDE THIS SIMPLE CARE GUIDE TO HELP ENSURE YOU CAN ENJOY YOUR FURNITURE FOR YEARS TO COME. WITH THE PROPER CARE, YOU CAN EXPECT YEARS OF TROUBLE-FREE USE.

DURABILITY IS DESIGNED INTO OUR FURNITURE. THOUGHTFUL MATERIAL CHOICES, PRECISE ENGINEERING, AND LEAN MANUFACTURING PRACTICES RESULT IN PRODUCTS THAT WITHSTAND EXTENDED USE, MULTIPLE RECONFIGURATIONS, AND CONTINUE TO LOOK GREAT OVER TIME.

AT BETTER BONA WE ALWAYS STRIVE TO ENSURE THE BEST POSSIBLE QUALITY FOR OUR CUSTOMERS. WE CONTROL THE DESIGN AND PRODUCT DEVELOPMENT PROCESS FOR OUR PRODUCTS AND WE CONTINUALLY PERFORM QUALITY TESTS IN ACCORDANCE WITH INTERNATIONAL STANDARDS.

WOOD FURNITURE

BETTER BONA FURNITURE USES HIGH QUALITY NATURAL WOOD VENEER FOR OUR SURFACES, BOTH OAK AND WALNUT. THE WOOD VENEER IS PRODUCED FROM PLANTATION GROWN TREES, LOCATED PRIMARILY IN NORTH AMERICA. WOOD AND VENEER ARE NATURAL MATERIALS AND THEREFORE WILL DISPLAY NATURAL VARIATIONS IN THEIR GRAIN AND COLOUR. THEIR SURFACES ARE AFFECTED BY LIGHT AND OVER TIME THEIR CHARACTER AND COLOUR WILL CHANGE.

BEFORE ASSEMBLY, PLEASE CHECK YOUR FURNITURE FOR ANY DEFECTS OR ERRORS. ALSO CHECK THAT ALL HARDWARE BOXES HAVE BEEN SUPPLIED AND THAT ALL PARTS ARE INCLUDED IN THE PACKAGING ACCORDING TO THE ASSEMBLY INSTRUCTIONS.

CARE INSTRUCTIONS

- FURNITURE FITTINGS MUST BE TIGHTENED 6-8 WEEKS AFTER DELIVERY AND THEREAFTER ON A YEARLY BASIS, DEPENDING ON THE INTENSITY OF USE.
- THE SURFACE OF YOUR FURNITURE SHOULD NOT COME IN CONTACT WITH HOT AND/OR MOIST/WET CONTAINERS/MATERIALS. WE ALWAYS RECOMMEND USING COASTERS OR PLACEMATS.
- TO PREVENT PERMANENT MARKS, DO NOT LEAVE OBJECTS IN THE SAME POSITION ON FURNITURE DURING THE FIRST 6-8 WEEKS. AFTER THIS TIME THE FURNITURE SHOULD BE FULLY SATURATED.
- DO NOT PLACE FURNITURE NEAR AIR CONDITIONERS, RADIATORS OR HEAT VENTS AS THEY CAN CAUSE DEFORMATION, DISCOLOURATION, WARPING AND/OR CRACKING.
- DO NOT USE FURNITURE WHEN MULTIPLE DOORS AND DRAWERS ARE OPEN SIMULTANEOUSLY. IT CAN CAUSE FORWARD INCLINATION OF THE CENTRE OF GRAVITY AND RESULT IN THE FURNITURE TILTING OVER.
- WHEN HALOGEN LIGHTING IS ILLUMINATED THE SURFACE GLASS BECOMES VERY HOT. TOUCHING DIRECTLY MAY RESULT IN BURNS.
- DO NOT USE ELECTRICAL APPLIANCES THAT ARE ABOVE THE CAPACITY OF THE SOCKET. IT COULD POTENTIALLY LEAD TO FIRE.
- WHEN MOVING OR RELOCATING FURNITURE WE RECOMMEND AT LEAST TWO PERSONS MOVE THE ITEM BY LIFTING AT EITHER END OF THE FURNITURE. DO NOT DRAG FURNITURE. AFTER MOVING, RE-TIGHTEN BOLTS AND SCREWS BEFORE USE.
- MOST TABLE LEGS REQUIRE SCREWS TO BE AFFIXED.
- OVER TIME BOLTS AND/OR SCREWS MAY BECOME LOOSE. WE THEREFORE RECOMMEND REGULAR RE-TIGHTENING.
- DO NOT USE NEWSPAPER OR MAGAZINES AS A SUBSTITUTE FOR A COASTER OR PLACEMAT. INK IN NEWSPAPERS AND MAGAZINES OFTEN CONTAIN PLASTICDERIVED OIL AND CARBON THAT COULD POTENTIALLY MELT FROM HEAT AND IN SOME CASES ACT AS AN ADHESIVE BETWEEN TABLETOP AND PAPER. THIS SHOULD BE AVOIDED.
- WHEN MOVING OR RELOCATING FURNITURE WE RECOMMEND AT LEAST TWO PERSONS MOVE THE ITEM BY LIFTING AT EITHER END OF THE FURNITURE. DO NOT DRAG FURNITURE. AFTER MOVING, RE-TIGHTEN BOLTS AND SCREWS BEFORE USE.



GENERAL CARE INSTRUCTIONS FOR WOOD FURNITURE

VENEER

CLEANING VENEER

1. FOR EVERYDAY CLEANING, APPLY A SMALL AMOUNT OF WARM WATER TO A CLEAN, LINT-FREE MICROFIBER CLOTH. THE CLOTH SHOULD BE SLIGHTLY DAMP.
2. GENTLY WIPE THE SURFACE IN THE DIRECTION OF THE GRAIN TO REMOVE ANY SURFACE DUST.
3. WIPE DRY IMMEDIATELY WITH A NEW, CLEAN, LINT-FREE MICROFIBER CLOTH IN THE DIRECTION OF THE GRAIN UNTIL THE SURFACE IS COMPLETELY DRY.

SPOT CLEANING MARKS ON VENEER

IMMEDIATELY WIPE ANY LIQUIDS FROM THE VENEER SURFACE WITH A CLEAN, LINT-FREE MICROFIBER CLOTH.

HANDLING AND CARE FOR VENEER

- USE A CLEAN, SOFT CLOTH TO WIPE ALL SPILLS IMMEDIATELY TO PREVENT WATER RINGS AND STAINS. DO NOT ALLOW SPILLS TO DRY.
- AVOID EXTREME HEAT, COLD, OR HUMIDITY VARIANCES.
- PROLONGED SUNLIGHT MAY AFFECT THE VENEER FINISH.
- PROTECT VENEER SURFACES FROM PENS AND SHARP OBJECTS.
- WHILE VENEER IS DURABLE AND EASILY CLEANED, AVOID USING HARD-BRISTLE BRUSHES WHICH MAY SCRATCH THE SURFACE.
- AVOID SLIDING OBJECTS OVER THE SURFACE TO PREVENT SCRATCHING.
- THE USE OF COASTERS IS RECOMMENDED TO PREVENT STAINS FROM LIQUIDS.

PAINTED OR LACQUERED/HIGH GLOSSY SURFACES

CLEANING PAINTED OR LACQUERED SURFACES

1. FOR EVERYDAY CLEANING, APPLY A VINEGAR-AND-WATER SOLUTION TO A CLEAN, LINT-FREE MICROFIBER CLOTH.
2. GENTLY WIPE THE SURFACE TO REMOVE ANY SURFACE DUST.

CAUTION:

- COMPLETELY DRY THE SURFACE AS POOLED LIQUID MAY LEAVE A STAIN AND CAUSE WARPING AT THE SEAMS.
- DO NOT USE FURNITURE POLISH THAT CONTAINS WAXES AND OILS ON LACQUER SURFACES.
- DO NOT USE BLEACH-BASED CLEANERS ON LACQUER AS IT MAY CAUSE DISCOLORATION.

SPOT CLEANING MARKS ON LACQUER

1. APPLY A MILD SOAP-AND-WATER SOLUTION OR WINDEX TO A CLEAN, LINT-FREE MICROFIBER CLOTH.
2. TO REMOVE MARKINGS FROM LAMINATE, RUB THE MARKED AREA IN THE DIRECTION OF THE GRAIN. IF NO GRAIN IS PRESENT, RUB IN A CIRCULAR MOTION.
3. RUB GENTLY TO AVOID DAMAGING THE SURFACE TEXTURE OR GLOSS.
4. IF MARK REMAINS, USE WHITE INK ERASER ON MARK.

HANDLING AND CARE FOR LAMINATE

- WHILE HIGH GLOSSY IS DURABLE AND EASILY CLEANED, AVOID USING HARD-BRISTLE BRUSHES WHICH MAY SCRATCH THE LACQUERED SURFACE.
- AVOID SLIDING OBJECTS OVER THE SURFACE TO PREVENT SCRATCHING.
- THE USE OF COASTERS IS RECOMMENDED TO PREVENT STAINS FROM LIQUIDS.

METAL PARTS

METAL SURFACES SUCH AS HINGES, LEGS, JOINTS AND DOOR FRAMES ARE FINISHED WITH A COATING MATERIAL OR POLISHED STAINLESS STEEL DESIGNED TO PREVENT RUSTING AND DISCOLORATION. CONTACT WITH LIQUIDS MAY RESULT IN STAINS THAT COULD DAMAGE THE SURFACE AND IN RARE CASES CAUSE RUST. TO AVOID THIS BE SURE TO WIPE SURFACES DRY WHEN THEY COME IN CONTACT WITH LIQUIDS.

GENERAL CARE INSTRUCTIONS FOR METAL PARTS

- ALUMINUM AND CHROME ARE DIRT AND LIQUID RESISTANT. HOWEVER, LIQUID CAN STAIN ALUMINUM AND STAINLESS STEEL AND MAY EVEN CAUSE RUST ON CHROME OR VARNISHED STEEL SURFACES THAT HAVE SUSTAINED DAMAGE.
- WIPE SURFACES WITH A WET CLOTH THAT HAS BEEN DIPPED IN WATER MIXED WITH PH NEUTRAL DETERGENT AND FIRMLY WRUNG. IMMEDIATELY WIPE WITH A DRY CLOTH.
- FOR MORE THOROUGH CLEANING, WIPE CHROME AND STAINLESS STEEL SURFACES WITH A CLOTH THAT HAS BEEN MOISTENED WITH A METHYLATED SPIRIT. NEVER USE SOLVENTS.
- ALUMINUM SHOULD BE CLEANED WITH A PH NEUTRAL DETERGENT.

GLASS/MIRROR

ALL OF OUR GLASS TABLE TOPS AND DOORS ARE MADE OF TEMPERED GLASS. TEMPERED GLASS IS LESS FRAGILE THAN REGULAR GLASS AND IF BREAKAGE OCCURS IT GRANULATES INTO LESS DANGEROUS PIECES. HOWEVER, THIS DOES NOT MEAN TEMPERED GLASS IS MORE SCRATCH RESISTANT THAN REGULAR GLASS. THEREFORE, PLEASE REFRAIN FROM PLACING HEAVY WEIGHT ON ANY GLASS SURFACE. DO NOT DRAG GLASS FURNITURE.

GENERAL CARE INSTRUCTIONS FOR GLASS & MIRROR

- USE DRY CLOTH OR NEWSPAPER TO CLEAN IT. GLASS CLEANER MAY BE USED TO CLEAN GLASS. GLASS CLEANER SHOULD NOT COME INTO CONTACT WITH ANY OTHER MATERIALS, SUCH AS DOOR FRAMES, AS IT MAY CAUSE DISCOLORATION OF THE FINISHED SURFACE OF THE FRAME.

FABRIC

ALL OF OUR FABRICS ARE TOP GRADE WHICH HAVE THREE PROOFINGS (MOISTURE PROOFING, SALT SPRAY PROOFING AND FUNGUS PROOFING)

GENERAL FABRIC CLEANING GUIDELINES

- SPOT CLEAN ONLY WITH A WATER-FREE CLEANING SOLVENT. PRETEST A SMALL, INCONSPICUOUS AREA BEFORE PROCEEDING. DO NOT SATURATE.
- DO NOT USE WATER.
- PILE FABRICS MAY REQUIRE BRUSHING WITH A NONMETALLIC, STIFF-BRISTLE BRUSH TO RESTORE APPEARANCE.
- CUSHION COVERS SHOULD NOT BE REMOVED AND DRY-CLEANED. TO PREVENT OVERALL SOILING, FREQUENT VACUUMING OR LIGHT BRUSHING WITH A NON-METALLIC, STIFF-BRISTLE BRUSH TO REMOVE DUST AND GRIME IS RECOMMENDED.
- WHEN CLEANING A SPILL, BLOT IMMEDIATELY TO REMOVE SPILLED MATERIAL. CLEAN SPOTS OR STAINS FROM THE OUTSIDE TO THE MIDDLE OF THE AFFECTED AREA TO PREVENT CIRCLING.
- OVERALL CLEANING BY A PROFESSIONAL FURNITURE CLEANING SERVICE IS RECOMMENDED.

PU LEATHER

CLEANING PU LEATHER

FOR EVERYDAY CLEANING, WIPE PU WITH A CLEAN, DRY, LINT-FREE MICROFIBER CLOTH.

SPOT CLEANING ON PU LEATHER

1. APPLY A CLEAN, DRY CLOTH OR SPONGE TO ANY SPILLED LIQUID IMMEDIATELY.
2. USING A CLEAN, LINT-FREE MICROFIBER CLOTH, GENTLY DAB A (NON-

DETERGENT) SOAP-AND-WARM-WATER SOLUTION TO THE IMPACTED AREA.

3. DO NOT SCRUB OR RUB THE AREA.

4. ALLOW THE AREA TO DRY NATURALLY.

SPOT CLEANING BUTTER, OIL, OR GREASE ON LEATHER

1. NEVER USE WATER TO CLEAN OR TREAT.

2. DAB THE SURFACE OF THE LEATHER WITH A SOFT, CLEAN CLOTH UNTIL YOU'VE ABSORBED AS MUCH AS POSSIBLE.

2. WAIT A DAY OR SO TO LET THE STAIN "CURE."

4. USUALLY THE OILS WILL ABSORB INTO THE LEATHER AND THE STAIN WILL DISAPPEAR.

CAUTION:

- DO NOT USE SADDLE SOAP, CLEANING SOLVENT, FURNITURE POLISH, OILS, VARNISH, ABRASIVE CLEANERS, WINDOW CLEANERS, OR AMMONIA WATER TO CLEAN PU LEATHER.
- DO NOT SCRUB LEATHER WITH ABRASIVES OR HARD-BRISTLE BRUSHES AS THEY MIGHT DAMAGE THE PU LEATHER.



THANK YOU AND LOOKING FORWARD TO YOUR CONTINUOUS ORDERS!